

BUSINESS LEADER IN TALENT DEVELOPMENT AND EDUCATION

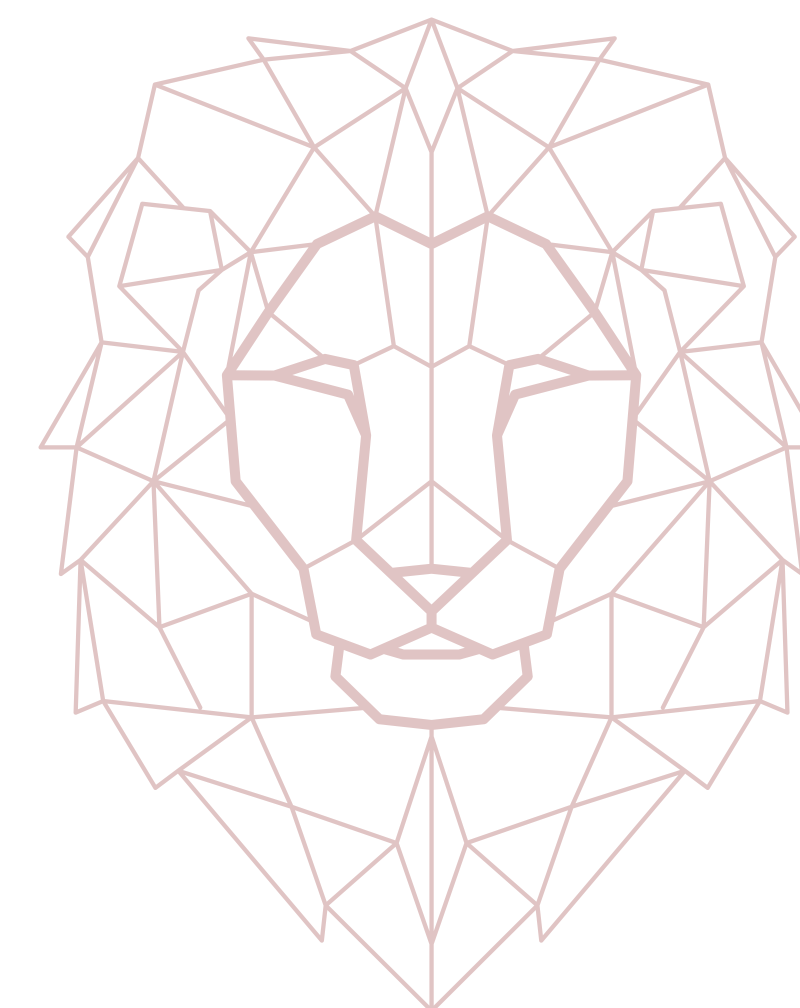


MERCER SERVICES POLAND SP. Z O.O.

MERCER O&T DEVELOPMENT ACADEMIES

How can we prepare our People Managers to be leaders in a disruptive era? How can we become an attractive, innovative hub for talents? How can we bring value for our clients?

3 Academies , blended learning, addressing real business challenges and employees needs, created with Design Thinking methods in a close partnership with all parties impacted : MILA, MAIA and ADAM



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OTHER

PROCESS IMPROVEMENTS

16

16 technical process improvements project with AI implemented

SATISFACTION

NET PROMOTER SCORE

77

Satisfaction confirmed by NPS

PEOPLE

EMPLOYEE ENGAGEMENT

72

People Managers ready to become leaders in a disruptive era

We re-defined learning culture by creating cross-teams learning communities, increasing curiosity and implementing high demand skills. We brought our People Managers closer to their employees

The Team

