

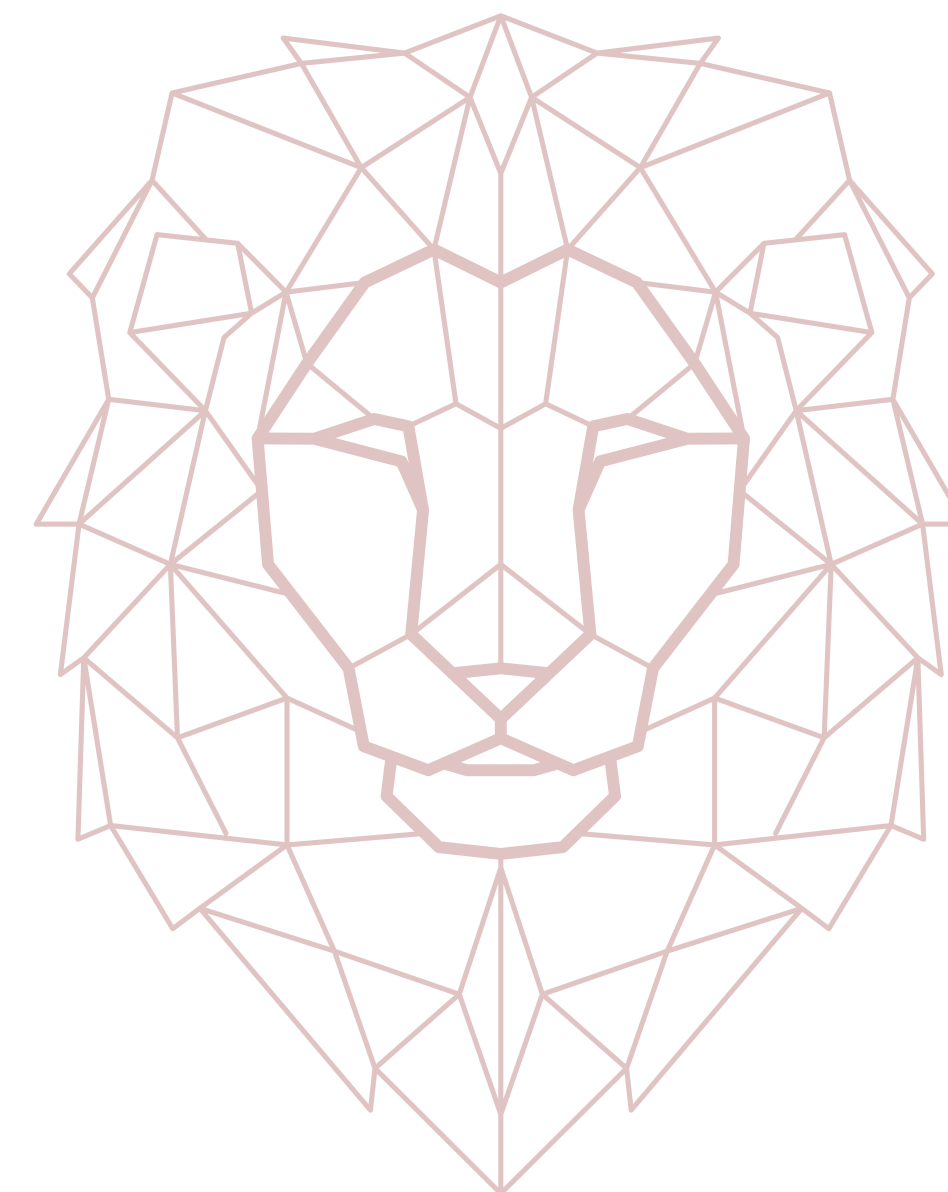
BUSINESS LEADER IN BUSINESS EXCELLENCE

GENPACT POLAND SP.Z O.O.

DIGITAL LED PARTNERSHIP FOR SUPPLY CHAIN TRANSFORMATION

The transformation program meets the increasing demand for a more agile supply chain & new sources of commerce in an increasingly complex and unpredictable environment

The key objective of the Unilever and Genpact collaboration was to deliver customer orders on time and in full while boosting the customer's experience and collaboration during the process



GENPACT POLAND SP.Z O.O.

FINANCIAL

REVENUE GROWTH

Turn-over increase

Companies' growth driven by increased customer experience

SATISFACTION

CUSTOMER EXPERIENCE

Fast delivery

Customer experience to enhance growth

SCALE

AGILE SUPPLY CHAIN

Scaled operations

Digitally enabled transformation and large-scale operations

Run cost reduction by 15% within the first 1 year of deployment.
Improvement of customer service level by 2% for customer delivery.
N/A due to the confidentiality of numbers