

3M Global Service Center EMEA- Enabling Business Excellence

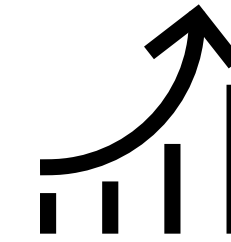


3M Science.
Applied to Life.™

“As we continue to grow and the world continues to evolve, we must globally transform from the inside out. In many ways, we are still operating a \$30B company like the \$4B we were in 1978” - CEO 3M

We are committed to make 3M more Agile Integrated Efficient Dynamic Achieving service excellence by developing high performing teams. We are simplifying & automating business processes & applying LSS

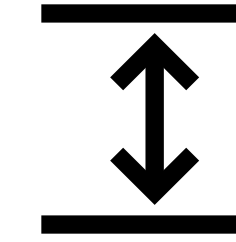
Overall GSC Poland achieved the goals by delivering a robust and sustainable service model, exceeding financial expectations and enabling business growth and excellence.



VALUE REALIZED

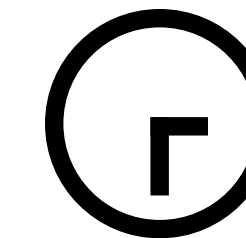
US\$23.1 million

Location Benefits, LSS, Automation.
Sales growth in Germany by 6%



SERVICE PENETRATION

94 entities, 102 pro
94 entities supported by end of 2016
102 sub processes supported



REALIZATION TIME PERIOD

17 months

Project reached success in 17 months.
3% Cost+Recharged

The Team

